

## AOS Service Options

### Online Self Service

This service provides access to your "Personal Compliance Center" in a secure online environment. The online solution enables you to:

- perform daily check-ins
- obtain test requirement details
- search for and select collection sites
- review and comment on any non-compliance items
- review check-in, selection, and test history
- review your personal schedule
- manage your account (including review of all payments)
- access compliance documents online



### Payment

**Service Fee** - There is an annual fee of \$15.00 for enrollment in this option. This amount will be added to the cost of your first test.

**Test Costs** – Payment for testing including testing and collection site fees – can be paid upon notification to test with a valid credit card.

**Payment Method** - You also have the option to establish and maintain an account to be used for test costs. Deposits to your personal account can be made by credit card or by money order. For your convenience and to avoid missing a test, we HIGHLY recommend maintaining a minimum balance of \$100.00 dollars in your account at all times.

**Note:** For your security, we do NOT keep credit card information on file.



## Full Service Program

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This service provides all of the online features available in the "Online Self Service" option. In addition, you have the option to perform your daily check-ins by means of AOS's Interactive Voice Response (IVR) phone system. This solution enables you to:



- access all of the online features
- check-in daily by IVR
- access a Customer Service Representative (CSR) for test details
- track your call history online



## Payment:

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**Service Fee-** There is payment requirement in the amount of \$150.00 for enrollment in this option. This sum includes a deposit of \$100.00 towards your online Account and an annual Technology Service Fee of \$50.00. At the end of one year, and every year thereafter, you will be required to pay \$50.00 annually to AOS for its Technology Service Fee.

**Test Costs** - Your Account will debit automatically to pay for drug testing and related costs (collection site fees, confirmation testing, etc.). You can add deposits to your Account at anytime and must maintain a minimum account balance of \$100.00.

**Payment Methods** - Payment can be made directly online using a credit card or by means of money order or cashier's check in the amount of \$150.00 to activate your Full Service Program account. AOS will activate your Full Service Program after payment has been received.

Cashier's Checks and Money Order made payable to:  
Affinity Online Solutions Intl. SRL  
6066 Leesburg Pike  
Falls Church, VA 22041

**NO PERSONAL CHECKS CAN BE ACCEPTED**

**The cost of each drug screen is \$45.00 plus a collection fee (where applicable)**

Since the program is designed on the premise of pay for what you use, we encourage you to review our website in its entirety including costs for additional services that you may or may not utilize. For additional services and costs, visit [www.aosintl.com/cms](http://www.aosintl.com/cms).